



Hobart Service Offerings for the Healthcare Industry



Improve Patient Satisfaction with Uninterrupted Food Equipment Service

We know you're busy, and keeping your food equipment up and running is just one more thing to worry about. But when you partner with Hobart Service, you can rest assured that all your kitchen equipment maintenance needs will be covered.

The Industry's Top Preventive Maintenance Programs

- Unmatched service expertise on both Hobart and non Hobart branded kitchen equipment.
- A wide range of customizable service plans and extended warranties to meet every need.
- 24/7 availability including nights and weekends.
- Largest parts inventory of any food equipment service provider.

Minimize machine downtime and maximize kitchen productivity with one of our Hobart Service offerings.

OUR SERVICE OFFERINGS INCLUDE



STARTUP & INSTALLATION



WARRANTY COVERAGE



MAINTENANCE INSPECTION



EMERGENCY BREAK/FIX



WATER TREATMENT



PREVENTIVE MAINTENANCE



OEM PARTS



SERVICE PLANS



WWW.HOBART.CA/SERVICE



With our tiered plan levels for the service your organization needs we offer multiple customized offerings as well as bundled pricing and solutions with flexible billing options and discounted parts programs.

SERVICE CONTRACT FEATURES	HOBART <i>PREVENT</i>	HOBART <i>EXTEND</i>	HOBART <i>ASSURANCE</i>	HOBART <i>PROSURANCE™</i>
All-Inclusive Labour, Parts & Travel		✓	✓	✓
8AM - 5PM Monday - Friday		✓	✓	✓
50% Discount on After-Hours Rates		✓	✓	✓
Unlimited Calls		✓	✓	✓
24 Hour Response Time			✓	✓
24 / 7 Coverage			Optional	Optional
Maintenance Inspections (1)	✓		✓	✓
Proactive Maintenance with Kits (2)*	Optional			✓ ✓
5% Discount on Labour Rates**	✓			✓
5% Discount on Parts**	✓			✓
4 Hour Critical Breakdown Response				✓

*1 for bakery / ** Available with a minimum contract of \$500

Benefits of Choosing a Service Plan with Hobart Service

- ✓ Having a service agreement helps to eliminate downtime within the kitchen, with our fast response times and high priority dispatching for emergency repairs.
- ✓ Service agreement options like Diamond, Prosurance™ and Prosurance Plus™ allow parts to be expedited so repairs can get done faster.
- ✓ We can manage your food equipment portfolio and provide you with a detailed report on the current condition of your equipment, life expectancy and repair vs. replace scenarios.
- ✓ Identify potential issues before they happen with service agreement plans that include preventive maintenance.
- ✓ Fix your annual maintenance budget by signing up for a service agreement. Don't be caught off guard with an unplanned repair.

FIND OUT MORE BY VISITING WWW.HOBART.CA/SERVICE